

Girouard, Brian

From: AutomationDirect <techbox@automationdirect.com>
Sent: Monday, January 08, 2018 9:02 AM
To: Girouard, Brian
Subject: Attention - Some C-more Micro HMI Series End-of-Life



Product Advisory

Product: Operator Interface - Some C-more Micro Panels & Accessories
Number: PA-CM-008
Part Numbers: See list below
Date Issued: 01/03/2018
Subject: Some C-more Micro HMI Series End-of-Life
Revision: Original

Announcement: The Product End of Life notice signifies that a part number or product series has entered the final phases of the product life cycle.

The manufacturer of the products listed in this advisory has notified AutomationDirect that these parts will be entering the end of life phase due to component obsolescence.

Expected Availability Date: The listed products will be discontinued once AutomationDirect stock is depleted and we are no longer able to obtain products from the manufacturer. It is possible stock could be depleted midsummer 2018 or before.

Part Numbers Affected by this Announcement:

- EA3-T8CL HMI - 8 inch C-more micro panel
- EA3-T10CL HMI - 10 inch C-more micro panel
- EA-MG6-BZ2 Accessory - Keypad bezel for 6 inch micro panel
- EA-MG6-BZ2P Accessory - Keypad bezel for 6 inch micro panel
- EA-MG6-BZ2-GSK Accessory - Keypad bezel for 6 inch gasket

Alternate Products: There are no direct replacements for these products. Please consider similar HMI products from our C-more and C-more Micro HMI families for future Operator Interface Applications.

Software: The C-more micro Windows-based programming software (EA-MG-PGMSW) is required to program the C-more Micro HMI Panels. This free software will be available indefinitely for download only from our web store.

<http://support.automationdirect.com/products/cmoredirect.html>

Warranty: Standard C-more micro two-year warranty policies remain in effect.

<http://www.automationdirect.com/static/specs/warrantyinfo.pdf>

Repair Service: No repair services are offered for the C-more Micro series.

For warranty services please contact Customer Service at (800) 633-0405 or e-mail ragroup@automationdirect.com.

Technical Assistance: If you have any questions regarding this Product Advisory, please contact Technical Support at 770-844-4200 or 800-633-0405 for further assistance.

This email was sent to brian.girouard@qsa-global.com

[why did I get this?](#) [unsubscribe from this list](#) [update subscription preferences](#)

AutomationDirect · 3505 Hutchinson Rd · Cumming, Georgia 30040 · USA